



ANDREA FOLGADO

Digital Product Designer



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London, UK

SKILLS

- End-to-end Product Design
- User Flow Diagrams
- Stakeholder Management
- Problem-Solving & Analytical Thinking
- Wireframing and Prototyping
- Customer Relationship Management
- Team Collaboration
- Mobile-First Design

TOOLS

- Figma, Canva, Miro
- Apex, Visualforce, Lightning
- Python, SQL, HTML, CSS

CERTIFICATIONS

- Introduction to Computer Science, 2021
- Computing in Python, 2020

LANGUAGES

- English - Fluent
- Spanish - A1

INTRODUCTION

Dynamic and innovative Digital Product Designer with extensive experience in developing user-centric digital products and solutions. Proficient in leveraging technology to enhance customer experience and operational efficiency. Adept at collaborating with cross-functional teams to create impactful digital solutions.

PROJECTS

Gas Safety Assessment Integration

2022 - 2023

Digital Product Designer

Led the design and integration of a gas safety assessment form into Salesforce's Field Service application, allowing engineers to complete certificates within the tool they already used.

My role included pitching the idea, researching legal requirements, designing the product and user flows, developing the gas safety certificate within Salesforce, overseeing the development, and preparing training guides.

Job Hunt Manager

2021

Web-app developer

Designed and developed a web app to help job seekers organize applications, interviews, notes, and calendar entries. This tool streamlines the job search process by providing an all-in-one platform for managing job hunt activities.

Technologies used: Python | Flask | WTForms | CSS | HTML | SQLite.

WORK EXPERIENCE

Aspect Property Maintenance

2021 - 2023

Digital Product Designer

- Designed and maintained a range of internal and customer-facing forms, including the online booking form and legacy systems like the Leak Detection and Gas Safety Certificate forms.
- Conducted user research and prepared designs for the migration of legacy engineer forms to Salesforce Field Service Application.